How to protect, clean and preserve your heirloom quality Christmas ornaments...



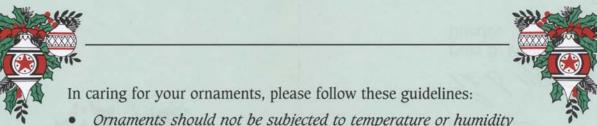


Dear Friend:

Many of our friends across the country have written to us inquiring about or suggesting ways to clean, protect and care for the beautiful ornaments in their collections. As a convenience to our collectors, we have put together this little booklet to help you. We hope you find it useful, and please call our Customer Service Department (toll free number 800-243-4664) if you have any questions.

Best regards,

Peter B. Maglathlin Director



- Ornaments should not be subjected to temperature or humidity extremes. These conditions can warp, discolor, or loosen your ornaments. Storage in an attic or in a cellar is definitely not recommended. Rather, try to store your ornaments in a room or closet, thereby avoiding the temperature/humidity extreme of an attic or cellar.
- Always handle your ornaments very carefully, trying not to leave fingerprints on shiny surfaces. Using the hanging cord to lift or inspect the ornament will help to keep it shiny and bright for years to come.
- Your collection should always be stored in the special, customdesigned box that we provide at no additional charge. While these boxes are very strong, and are designed to give you years of service, please be careful not to stack heavy cartons or piles of magazines on top of the storage box.
- To dust any ornament, try this clever suggestion submitted to us by a customer—use a small, soft-bristled and unused paint brush to gently dust in all those hard-to-get-to places.
- Cleaning your ornaments is quite simple. We suggest you use a soft, lint-free cotton cloth. Remember not to press too hard because your ornaments are delicate.
- Should you damage an ornament, or should a piece become
 loose or dislodged, it's very likely you can fix it yourself. After
 carefully examining the piece, just use a drop of "super" glue or
 similar strong adhesive where necessary to restore a broken or
 loose piece. If the fine metal filigree of an ornament gets slightly
 bent, carefully and slowly bend it back to its proper position.

We hope these suggestions are helpful. By carefully following these hints, you will ensure that your heirloom ornaments will be enjoyed by many generations of your family. Thank you for your continued interest in our products.

